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CHINA UNICOM (HONG KONG) LIMITED

中國聯合網絡通信(香港)股份有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 762)

Operational Statistics for November 2024

China Unicom (Hong Kong) Limited (the “Company”) insists on strengthening its foundation, maintaining integrity and innovation, and engaging in open integration. With a focus on the main responsibilities of Cyber Superpower and Digital China, the Company actively drives its main businesses of Connectivity and Communications (“CC”) and Computing and Digital Smart Applications (“CDSA”). It advances network innovation, technology innovation, and service innovation, earnestly making greater strides in its high-quality development.

The board of directors (the “Board”) of the Company discloses the operational statistics of the Company and its subsidiaries (collectively the “Group”) for the month of November 2024.

The operational statistics for the month of November 2024 are as follows:

	November 2024
I. “Ubiquitous Connectivity”	
Aggregate number of “Big Connectivity” subscribers	1,126.800 million
Aggregate number of 5G package subscribers	288.902 million
Aggregate number of Internet-of-things terminal connections	613.412 million
II. “Innovative Application”	
Number of customers served by virtual 5G industry private networks	15,348
III. “Smart Service”	
Resolution ratio of customer cases by smart customer service in the current month	98.8%
Smart customer service ratio in the current month	85.3%
IV. “Technological Innovation”	
Cumulative number of patents granted in the current year	1,379

Notes:

1. The Connectivity and Communications (“CC”) business includes six major segments: mobile connectivity, broadband connectivity, TV connectivity, leased line connectivity, communications service, and information service.
2. The Computing and Digital Smart Applications (“CDSA”) business includes six major segments: Unicom Cloud, data centres, system integration, data services, digital smart applications, and cybersecurity.
3. Aggregate number of “Big Connectivity” subscribers = aggregate number of mobile billing subscribers + aggregate number of fixed-line broadband subscribers + aggregate number of fixed-line local access subscribers + aggregate number of Internet-of-things terminal connections + aggregate number of networking leased line subscribers.
4. A virtual 5G industry private network is a high-quality private network based on the public 5G network provided to industry customers to satisfy their business and security needs. It is a core carrier for offering differentiated and partially self-operated network services. Virtual 5G industry private network has become a new engine for driving 5G application innovation, enhancing productivity and accelerating digital transformation in vertical industries.
5. Resolution ratio of customer cases by smart customer service = number of satisfactory resolution ratings / number of post-service ratings * 100%. Smart customer service ratio = number of cases resolved by smart customer service / total number of cases.
6. The patents mentioned in the above table are held by China United Network Communications Group Company Limited, the ultimate controlling shareholder of the Company. Such patents can be used by the Group.

Caution Statement

The Board wishes to remind investors that the above operational statistics are based on the Group’s internal records. Such statistics may differ from those to be reported in the Group’s consolidated financial statements. **Investors are cautioned not to unduly rely on such statistics. In the meantime, investors are advised to exercise caution in dealing in the securities of the Company.**

By Order of the Board
CHINA UNICOM (HONG KONG) LIMITED
Chen Zhongyue
Chairman & Chief Executive Officer

Hong Kong, 20 December 2024

Certain statements contained in this announcement may be viewed as “forward-looking statements”. Such forward-looking statements are subject to known and unknown risks, uncertainties and other factors, which may cause the actual performance, financial condition or results of operations of the Company to be materially different from any future performance, financial condition or results of operations implied by such forward-looking statements. In addition, we do not intend to update these forward-looking statements. Neither the Company nor the directors, employees or agents of the Company assume any liabilities in the event that any of the forward-looking statements does not materialise or turns out to be incorrect.

As at the date of this announcement, the board of directors of the Company comprises:

Executive Directors: Chen Zhongyue, Jian Qin, Wang Junzhi and Li Yuzhuo
Independent Non-executive Directors: Cheung Wing Lam Linus, Chung Shui Ming Timpson,
Law Fan Chiu Fun Fanny and Fan Chun Wah Andrew