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PACIFIC ONLINE LIMITED

太平洋網絡有限公司

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 543)

VOLUNTARY ANNOUNCEMENT

This announcement is made by Pacific Online Limited (the “**Company**”, together with its subsidiaries, the “**Group**”) on a voluntary basis.

Recently, it has come to the attention of the Company that the name and information of a subsidiary of the Company in Mainland China was fraudulently appropriated by a certain unknown party or parties in the Mainland China, to register an Alipay account with the account name of *ijpuro@163.com* (the “**Account**”) for illegal activities (the “**Incident**”). The Company hereby clarifies and announces that the Group has never registered or authenticated the Account, and the Group has never carried out any operating activities or entered into any transactions through the Account. The Group is not related to any of the actions committed by the Account.

After the Company was made aware of the Incident, the Company immediately reported such instance to the police and relevant authorities to safeguard the legitimate interests of the Company and the public. The Company recommends any persons who transacted with the Account and have incurred losses to report their cases immediately to their local police and relevant authorities. The Group will provide all necessary assistance to the police and relevant authorities on the investigation.

As at the date of this announcement, the Incident does not have any material adverse impact on the business operation of the Group. The business operation of the Group remains normal.

By order of the Board
Pacific Online Limited
Lam Wai Yan
Chairman

Hong Kong, 16 December 2021

As at the date of this announcement, the Board comprises 3 executive directors, namely, Dr. Lam Wai Yan, Mr. Ho Kam Wah and Mr. Wang Ta-Hsing; and 3 independent non-executive directors, namely, Mr. Tsui Yiu Wa, Alec, Mr. Thaddeus Thomas Beczak and Mr. Lam Wai Hon, Ambrose.